

Remote Inspections



This mission-critical solution allows businesses to order Remote Inspections and receive a completed inspection report within hours of the scheduled inspection time. No physical visit to the property is required.

Remote Inpsections Are Ideal For:

- Construction Lenders
- ✓ State & Local Government Agencies
- ✓ Insurance Agencies
- ✓ Mortgage Servicers
- ✓ Appraisal Completion

Service Levels

- ✓ 4 Hour Scheduling
- ✓ 4 Hour Delivery From Scheduled Inspection

Benefits

- Easy Online Ordering
- ✓ Quick Scheduling
- ✓ Fast Electronic Delivery
- ✓ No Health Exposure
- Property Location Validation



Get Started Today

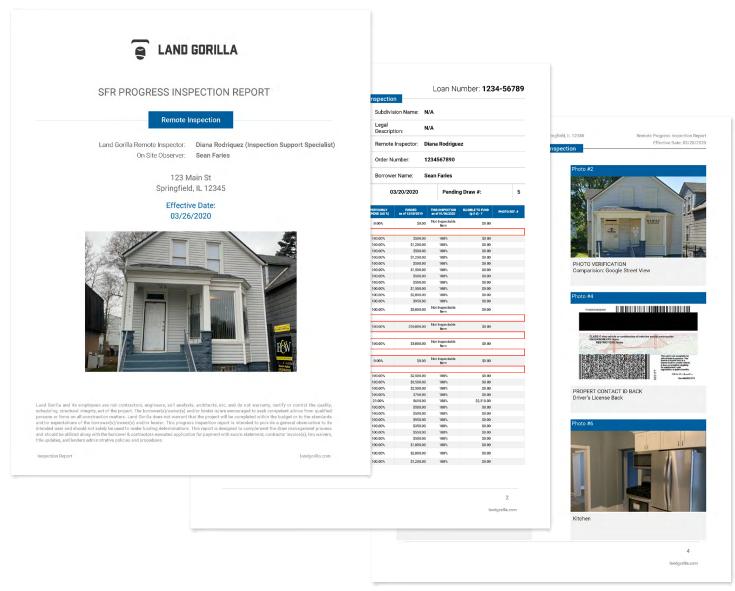
Sign Up Here

If you already have a Land Gorilla account, contact your account manager.

How It Works:

Land Gorilla connects homeowners with our remote inspectors to deliver a fast and efficient inspection report.

- 1. Place an order online for a remote inspection.
- 2. Land Gorilla connects the Remote Inspection Specialist to the property contact to schedule the inspection.
- 3. The Remote Inspection Specialist confirms the identity of the property contact and verifies the site location.
- 4. The Remote Inspection Specialist uses live streaming video to record the inspection with the property contact.
- 5. Land Gorilla delivers a complete inspection report back to the requester.



Frequently Asked Questions

The Process and Use Cases

Can this product be used for any type of home inspection?

Yes, this product can be used for any inspection that is acceptable to the company that is requesting it. If you are interested in adopting this technology for your organization, please contact your account manager or account executive to learn more.

How does the point of contact for the property know what they need to do for the inspection?

Land Gorilla provides instructions to the point of contact prior to the inspection taking place. A Land Gorilla Remote Inspector has a pre-inspection call with the point of contact to review what is needed and also instructs the point of contact live on the streaming video during the remote inspection.

What does the Point of Contact (POC) need to have in order to participate in a remote inspection?

The POC needs a smart device on iOS or Android, good Internet connectivity, and a state-issued driver's license. It's important to note that in order to validate the property location, Land Gorilla must be able to verify the property's location through a 3rd party such as Google street view, a previous appraisal report and/or county local records.

Once an order is placed, how long does it take for Land Gorilla to reach out to the subject property contact?

Within 4 hours of the order being placed, however, most occur within 60 minutes of placing the order.

Can you support non-English-speaking property contacts?

Currently we can support Spanish-speaking contacts. If you identify the POC as Spanish language preferred, we can have a bilingual remote inspector assigned.

Is Land Gorilla's Remote Inspection process patented?

Yes, Land Gorilla has a patent pending. This remote inspection product is exclusive to Land Gorilla.

Frequently Asked Questions

Security and Risks

Are remote inspections a safe alternative to traditional onsite inspections?

Yes. Land Gorilla Remote Inspections not only offer the same safeguards as traditional onsite inspections, but also include additional safeguards that are absent with traditional site inspections. Security standards are in place to protect the privacy of the homeowner and prevent malicious actors from providing fraudulent or spoofed data to lenders, appraisers, and appraisal management companies. Customers find that Land Gorilla Remote Inspections are not only a safe alternative, but can be completed more efficiently with a Quality Control audit that includes the video of how the inspection was conducted.

Does this type of inspection increase the Company's risk of fraud?

Land Gorilla Remote Inspections have undergone security reviews to assess the strengths and risks of the remote inspection process. The report includes how the Land Gorilla solution mitigates risk and provides detail into the steps taken to provide a secure chain of custody of the inspection process.

How do you verify the property location if an inspector is not on-site?

During the Remote Inspection, the Land Gorilla Remote Inspector will record the live streaming video to complete the assignment requirements. Land Gorilla uses third party resources such as Google Street View, Country or City records, and/or a previously supplied appraisal report to verify the property location with the recorded inspection video.

Can my onsite contact take pictures of the property and send them to Land Gorilla instead of recording a video?

No. Photos, even if used in conjunction with geolocation metadata, are not considered a safe, reliable method for verifying the location. Currently there is no way to verify the photos are of the property and this poses a high risk of fraud. Land Gorilla Remote Inspections with streaming live video prevents fraud and ensures the remote inspection performed is genuinely representative of the property being assessed.

Land Gorilla is the #1 financial technology provider of construction loan management software creating a fast, safe, and efficient loan process. Trusted by top lenders, Land Gorilla's Construction Loan Manager™ streamlines every aspect from pre-closing due diligence to post-closing draw administration, providing scalability, minimized risk, cost savings, and a best-in-class experience to project stakeholders.

